

**User's Manual**  
CAUP Series



## **Preface**

### **Copyright**

Please respect copyrighted content. Duplication or modification of this publication in whole or in part is prohibited without express or written authorization.

### **Usage**

Strong impacts or dropping the product may cause damage. Only allow qualified personnel to repair this product. Disassembling or opening this product will void your warranty.

### **Disclaimer**

Cavalry is not liable for compensation for data loss which may result from a malfunction of the product or from changes due to improper use, repairs, defects, or battery change. Please back up your data to avoid unexpected losses. Cavalry reserves the right to make changes to the content of this manual without notice. The most current manuals and software are available for download at our download page: [www.cavalrystorage.com/su\\_download.htm](http://www.cavalrystorage.com/su_download.htm)

Thank you for choosing Cavalry.

We at Cavalry extend our sincere gratitude for your purchase of this product. We hope our dedication to delivering high quality products with excellent customer service will ensure your continued interest in our products.

This manual will assist in the operation of the product. To optimize your experience with this product, we recommend reading this entire manual before usage. Please keep this manual for future reference.

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## List of Accessories

1. USB 2.0 "Y" cable
2. Resources CD



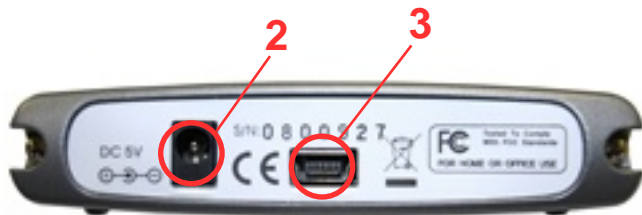
Top

1. LED light indicator



## Back

- 2. Power jack
- 3. USB 2.0



## Features

Plug-and-play for Windows 2000/XP/Vista

USB 2.0 interface

Pre-formatted to NTFS

Exceptional heat dissipating ability

LED light indicator

Nearly silent operation

Slim and lightweight portable design

Designed for use with a PC, formattable for use with a Mac



## Setup Instructions

Follow the steps below to successfully set up your Cavalry External Hard Drive with your computer.

**Step 1.** Start your computer and wait for Windows to load completely.

**Step 2.** Connect the small end of the USB 2.0 "Y" cable to the drive. (Fig. 1) Then plug the large end of the cable into the computer's USB port for power. For additional portability and your convenience, an additional power adapter is not required.



Fig. 1

**NOTE:** Some USB ports do not supply enough electricity to power the hard drive. If you notice the drive is not appearing on your computer with only one USB plug inserted, then insert both USB plugs into 2 available USB ports. (Fig. 2) In most cases, this should be sufficient. Please contact customer support for additional questions.



Fig. 2

### **Step 3.** Installing drivers for the Cavalry External Hard Drive.

#### **Windows 2000/XP/Vista**

Plug-and-play. No device drivers or configuration required. The computer will detect the USB External Hard Drive as a new USB device and display messages on the bottom-right corner reading "USB Mass Storage Device Detected" and "Your new hardware is installed and ready to use."

#### **Windows 98/Me**

1. Make sure Windows 98/Me is fully updated
2. Download drivers from [www.cavalrystorage.com/su\\_download.htm](http://www.cavalrystorage.com/su_download.htm)  
Click on "Windows 98 Driver" to download. Extract the file.
3. Navigate the device manager.

4. Right-click on the yellow question mark indicating an unknown external storage device.
5. When the device driver wizard starts, click on the "Browse" button to select the search directory to find drivers.
6. Find the USB 2.0-98 driver in the extracted file then click "Next"
7. Click "Next" to continue.

### **Mac OS X**

Reformat the external hard drive using Disk Utility on the OS. For instructions, see the "Formatting Instructions.pdf", available in the "Contents" folder of the Resources CD and online at:  
[www.cavalrystorage.com/su\\_download.htm](http://www.cavalrystorage.com/su_download.htm)

**Step 4.** Your external hard drive is now ready to use.

## Troubleshooting

### **LED light indicator does not turn on**

Make sure the USB cable is inserted correctly into the hard drive and the computer. Insert both USB plugs into 2 available USB ports on your computer to ensure the hard drive has sufficient power.

### **Computer does not detect hard drive**

Make sure the USB cable is securely connected. Sometimes, the hard drive will spin but remain undetected by the computer. Insert both USB plugs into 2 available USB ports on your computer to ensure the drive has sufficient power. If the device is not detected, attach another known working device and working cable into the USB port on the computer. If this known device is not detected, the problem could be your computer's USB port. If the port and cable both work, contact customer support for assistance.

### **Loud noises coming from external hard drive**

In most cases, loud noises coming from the drive suggest a defective drive or a loose part. We apologize for any inconvenience this may cause. Please contact customer service for assistance.

### **Hard drive will not work with my Mac**

Macs require special formatting. Format the hard drive according to the instructions provided by your Mac. Alternatively, follow the "Formatting Instructions.pdf", located in the "Contents" folder of the Resources CD or online at: [www.cavalrystorage.com/su\\_download.htm](http://www.cavalrystorage.com/su_download.htm)

If you have more questions, please refer to the **Frequently Asked Questions** section online at: [www.cavalrystorage.com/su\\_faq.htm](http://www.cavalrystorage.com/su_faq.htm) For further inquiries, you may contact Bason/Cavalry tech support at [customersupport@cavalrystorage.com](mailto:customersupport@cavalrystorage.com).

## **Warranty**

This product comes with a one year warranty from the date of purchase. Please register your product at [www.cavalrystorage.com/prodreg.htm](http://www.cavalrystorage.com/prodreg.htm) to activate the warranty. Please have your Serial Number and Model Number ready. We are not responsible for any loss of data. Please back up your data often to avoid unexpected losses.

## **Contact**

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